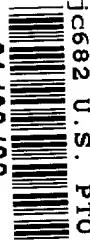


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IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

A



## PATENT APPLICATION

## INVENTOR(S)

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## CASE

13-7-4

Date of Deposit: January 20, 2000

Signature: Linda Shackleton

## TITLE

Method and Apparatus For Overload Control in Multi-Branch Packet Networks

ASSISTANT COMMISSIONER FOR PATENTS  
WASHINGTON, D.C. 20231

SIR:

Enclosed are the following papers relating to the above-named application for patent:

Specification

6 Sheets of informal drawing(s)

Declaration and Power of Attorney

1 Assignment with Cover Sheet

CLAIMS AS FILED				
	NO. FILED	NO. EXTRA	RATE	CALCULATIONS
Total Claims	12 -20 =	0	X \$18 =	\$0
Independent Claims	4 - 3 =	1	X \$78 =	\$78
Multiple Dependent Claim(s), if applicable			\$260 =	\$0
Basic Fee				\$690
			TOTAL FEE:	\$768.00

Please file the application and charge **Lucent Technologies Deposit Account No. 12-2325** the amount of \$768.00, to cover the filing fee. *Duplicate copies of this letter are enclosed.* In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 12-2325** as required to correct the error.

Please address all correspondence to: Kevin M. Mason, Ryan & Mason, L.L.P., 90 Forest Avenue, Locust Valley, New York 11560. Telephone calls should be made to the under-signed attorney at (203) 255-6560.

Respectfully,

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Date: January 20, 2000

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**METHOD AND APPARATUS FOR OVERLOAD CONTROL IN  
MULTI-BRANCH PACKET NETWORKS**

**Field of the Invention**

5        The present invention relates to voice packet communication systems, and more particularly, to method and apparatus for congestion management in a multi-branch voice packet network, such as the Internet Protocol (IP)-based private branch exchange (PBX) switch.

**Background of the Invention**

10      Communication networks are used to transfer information, such as data, voice, text or video information, among communication devices, such as packet telephones, computer terminals, multimedia workstations, and videophones, connected to the networks. A network typically comprises nodes connected to each other, and to communication devices, by various links. Within a corporate environment, telephone service has typically been provided by a private branch exchange (PBX) switch. Generally, a private branch exchange (PBX) switch is an on-site facility that is typically owned or leased by a company or another entity. The private branch exchange (PBX) switch interconnects the telephones within the facility and provides access to the Public Switched Telephone Network (PSTN).

15      Information sent from a communication device to a network may be of any form, but is often formatted into fixed-length packets or cells. Packet-switching network architectures are widely used, for example, in popular local-area network (LAN) and wide area network (WAN) protocols, such as Ethernet and asynchronous transfer mode (ATM) protocols. In a packet-switched network, data transmissions are typically divided into blocks of data, called packets, for transmission through the network. For a packet to get to its proper destination, the 20 packet must traverse through one or more network switches, routers or intermediate systems. Increasingly, such packet telephony systems are being utilized in corporate environments.

25      Unlike a conventional PBX environment, which is based on the circuit switching concept, i.e., each phone conversation gets a dedicated circuit, the packet data network used by the packet telephony system is typically shared with other network applications, such as web browsers, electronic mail, file and print servers. This mix of voice and data applications on the 30 same packet network might result in a degradation of the voice quality due to packet loss, delay

and jitter. In order to protect voice applications, a higher priority is typically given to voice packets in various elements of the packet network infrastructure (if allowed by the network infrastructure). However, even with this increased priority, random congestion might take place in different parts of the packet network, and specifically at the wide area network (WAN) access links or within the WAN itself. When congestion takes place, the packet telephony users are, in a sense, at the mercy of the network and the various applications running on the network. There is little, if anything, that the packet telephony administrator can do to improve the voice quality when the underlying packet network is congested.

As apparent from the above-described deficiencies with conventional systems for overload control, a need exists for an improved method and apparatus for overload control in a multi-branch packet network, such as an Internet Protocol (IP)-based private branch exchange (PBX) switch. A further need exists for an overload control method and apparatus that reroutes packet telephone calls using an alternate branch in a multi-branch packet network, upon detection of congestion in a primary branch.

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### Summary of the Invention

Generally, a method and apparatus are disclosed for congestion management in a multi-branch packet network, such as Internet Protocol (IP)-based private branch exchange (PBX) switch. The multi-branch packet network includes paths through a primary network, such as a wide area network (WAN), and an alternate network, such as the public switched telephone network (PSTN), for interconnecting packet telephones located at two locations.

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According to one aspect of the invention, packet phone adapters (PPAs) associated with each packet telephone unit monitor packet telephone calls and periodically report

delay information to communication servers. In one preferred embodiment, the communication server will reroute the packet telephony calls through the secondary network upon detection of congestion in the underlying primary packet network, thereby preserving voice quality.

Each packet phone adapter (PPA) includes a congestion data collection and reporting process that monitors each phone call on the primary network and reports delay information to the communication server. In one embodiment, the packet phone adapter (PPA) will discard records collected from calls whose duration is below a minimum value, to ensure

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reliable congestion information. Each communication server includes a congestion control database maintenance process that records reported delay information from the packet phone adapters (PPAs) in a congestion control database, and an overload control process that processes each call set up request and determines if the requested path is congested. If the requested path is 5 congested, then the overload control process may forward the call using the secondary network.

A more complete understanding of the present invention, as well as further features and advantages of the present invention, will be obtained by reference to the following detailed description and drawings.

10 **Brief Description of the Drawings**

FIG. 1 illustrates a network environment in which the present invention can operate;

FIG. 2 is a schematic block diagram of a packet phone adapter of FIG. 1 in accordance with the present invention;

FIG. 3 is a schematic block diagram of a communication server of FIG. 1 in accordance with the present invention;

FIG. 4 is a flow chart describing an exemplary congestion data collection and reporting process implemented by the packet phone adapter of FIG. 2 in accordance with the present invention;

FIG. 5 is a sample table from the congestion control database of FIG. 3;

FIG. 6 is a flow chart describing an exemplary congestion control database maintenance process implemented by the communication server of FIG. 3 in accordance with the present invention; and

FIG. 7 is a flow chart describing an exemplary overload control process 25 implemented by the communication server of FIG. 3 in accordance with the present invention.

**Detailed Description**

FIG. 1 illustrates a network environment 100 in which the present invention can operate. As shown in FIG. 1, the illustrative network environment 100 includes a primary 30 network, such as a packet data wide area network (WAN) 110, and an alternate network, such as

the public circuit switched telephone network (PSTN) 120. According to one feature of the present invention, if congestion is detected on the primary network 110, the call can be rerouted on the alternate network 120. As shown in FIG. 1, the network environment 100 connects a number of packet phone adapters (PPAs) 200-N, discussed below in conjunction with FIG. 2, and 5 communication servers 300, discussed below in conjunction with FIG. 3. Typically, each individual site N in the wide area network (WAN) environment 100 includes a communication server 300-N, although not necessary, a PSTN gateway 130-N, in a known manner, and a data gateway 140-N, often referred to as a router. It is noted that while each individual site N in the wide area network (WAN) environment 100 is shown in FIG. 1 as including only a single packet 10 phone adapters (PPAs) 200-N for clarity of illustration, each site N would typically include multiple packet phone adapters (PPAs) 200-N.

As discussed further below, the packet phone adapters (PPAs) 200 convert the analog voice signals generated by telephone sets into digital signals that are encapsulated into Real Time Transport Protocol/ Unreliable Datagram Protocol/ Internet Protocol (RTP/UDP/IP) packets. Upon the establishment of a phone call between a PPA 200 and an end device, the packet phone adapter (PPA) 200 terminates an RTP/UDP/IP stream. The communication servers 300 are responsible for the call processing functions, authentication, billing and management, in a known manner.

According to one feature of the present invention, each packet phone adapter (PPA) 200 monitors the phone calls in which it participates and reports delay information to the communication server 300. The communication server 300, upon detection of congestion in the underlying primary network 110, will reroute the packet telephony calls through the secondary network 120, such as the PSTN. In this manner, voice quality is preserved as the phone conversation is being conducted on a reliable PSTN connection compared to an unreliable 25 connection through a public data network.

FIG. 2 is a schematic block diagram of an illustrative packet phone adapter (PPA) 200. As shown in FIG. 2, the packet phone adapter (PPA) 200 includes certain hardware components, such as a processor 210, a data storage device 220, and one or more communications ports 230. The processor 210 can be linked to each of the other listed elements, 30 either by means of a shared data bus, or dedicated connections, as shown in FIG. 2. The

communications port(s) 230 allow(s) the packet phone adapter (PPA) 200 to communicate with all of the other network nodes over the primary network 110 and the secondary network 120, via the gateway 130.

The data storage device 220 is operable to store one or more instructions, 5 discussed further below in conjunction with FIG. 4, which the processor 210 is operable to retrieve, interpret and execute in accordance with the present invention. Thus, the data storage device 220 includes a congestion data collection and reporting process 400 that monitors each phone call on the primary network 110 and reports delay information to the communication server 300. In one embodiment, discussed further below, in order to provide reliable information 10 to the communication server 300, the packet phone adapter (PPA) 200 will discard records collected from calls whose duration is below a minimum value, such as at least 1000 samples. For example, if the coder/decoder (codec) in the packet phone adapter (PPA) 200 generates 30 millisecond (msec) packets, the minimum reported call duration should be at least 30 seconds.

FIG. 3 is a schematic block diagram of an illustrative communication server 300. 5 As shown in FIG. 3, the communication server 300 includes certain hardware components, such as a processor 310, a data storage device 320, and one or more communications ports 330, in the same manner as the packet phone adapter (PPA) 200 of FIG. 2.

The data storage device 320 includes a congestion control database 500, discussed below in conjunction with FIG. 5. Generally, the congestion control database 500 contains an entry for each path between each site and indicates whether the corresponding path is congested. 20

The data storage device 320 is also operable to store one or more instructions, discussed further below in conjunction with FIGS. 6 and 7, which the processor 310 is operable to retrieve, interpret and execute in accordance with the present invention. The data storage device 320 includes a congestion control database maintenance process 600, discussed below in conjunction with FIG. 6, and an overload control process 700, discussed below in conjunction 25 with FIG. 7. Generally, the congestion control database maintenance process 600 records reported delay information from the packet phone adapters (PPAs) 200 in the congestion control database 500. The overload control process 700 processes each call set up request and determines if the requested path is congested. If the requested path is congested, then the 30 overload control process 700 will forward the call using the secondary network 120.

FIG. 4 is a flow chart describing an exemplary congestion data collection and reporting process 400 incorporating features of the present invention and employed by the packet phone adapter (PPA) 200 of FIG. 2. As previously indicated, the congestion data collection and reporting process 400, shown in FIG. 4, monitors each phone call on the primary network 110 and reports delay information to the communication server 300. In the illustrative embodiment, the packet phone adapter (PPA) 200 discards records collected from calls whose duration is below a minimum value, such as at least 1000 samples, in order to provide sufficiently reliable information to the communication server 300.

As shown in FIG. 4, the congestion data collection and reporting process 400 is initiated during step 410 upon the receipt of a new call being originated or received by the packet phone adapter (PPA) 200. A test is then performed during step 420 to determine if the originated or received call is local (origination and destination of call on same site N). It is possible to know this information from the called number and the callee numbers. There are two possible cases when placing the call. In the first case, the packet phone adapter (PPA) 200 is placing the call to another packet phone adapter (PPA) 200 situated in the same site N. Therefore, the call is not traversing a private corporate WAN or the public Internet through a relatively slow access link, or a potentially congested router. It is anticipated that in this case, the call will experience very little congestion, as the bandwidth in a local area network is plentiful. In the second case, however, the packet phone adapter (PPA) 200 is placing calls to a packet phone adapter (PPA) 200 located across the wide area network (WAN), such as at site 2. In this second case, the packets may be subject to delays and losses as they traverse a slow access link and the wide area network (WAN).

Thus, if it is determined during step 420 that the originated or received call is local, then the phone call is processed in a conventional manner during step 430. In other words, the packet phone adapter (PPA) 200 will not collect any information about the quality of the ongoing call. If, however, it is determined during step 420 that the originated or received call is not local, then the congestion data collection and reporting process 400 begins collecting information about packet loss, delay and jitter for the call during step 440. It is noted that during a conversation the packet phone adapter (PPA) 200 terminates an RTP stream, which carries the

voice packets. The packet phone adapter (PPA) 200 also terminates the RTCP stream, which gives information about the packet loss rate, delay and jitter.

Once the call is complete, a test is performed during step 450 to determine if the call duration exceeds a predefined threshold. In order to provide reliable information to the communication server 300, the packet phone adapter (PPA) 200 will discard records collected from calls whose duration is below a minimum value. It has been found that the collection of at least 1000 samples, for example, provides satisfactory results. Thus, if the coder/decoder (codec) is generating 30 ms packets, the call duration should be at least 30s.

If it is determined during step 450 that the call duration does not exceed the predefined threshold, then program control terminates during step 460. If, however, it is determined during step 450 that the call duration does exceed the predefined threshold, then the information being collected about packet loss and jitter for the call during step 440 is periodically reported to the communication server 300 during step 470, until it is detected during step 480 that the call has been terminated. Thereafter, program control terminates. Thus, throughout the duration of the call, information about packet loss, delay and jitter is periodically reported to the communication server 300. The period may be, for example, 3 minutes.

As previously indicated, the communication server 300 maintains a congestion control database 500, shown in FIG. 5. The congestion control database 500 contains an entry for each path between each site N and indicates whether or not the corresponding path is congested. In the illustrative implementation shown in FIG. 5, each entry of the congestion control database 500 includes a congestion indicator (CI) flag and a corresponding timer. If the congestion indicator (CI) flag is set, it indicates that the corresponding path is congested. Each time a flag is set, the corresponding timer is set to a predefined value. As discussed further below in conjunction with FIG. 6, the CI flag remains set for the path until the timer expires. It is noted that the congestion control database 500 does not identify specifically where the congestion occurs along the end-to-end path. For example, the congestion control database 500 does not specify whether congestion in the path between sites 1 and 3 occurs in the access gateway 140-1 in Site 1, or in the access link from Site 1 to the WAN, in the WAN itself or in the access link from the WAN to Site 3 or in the access gateway 140-3 in Site 3. Rather, the congestion control database 500 indicates that the end-to-end path from Site 1 to Site 3 is congested and hence

should be avoided by future calls whose source and destination happen to be between site 1 and site 3.

5 FIG. 6 is a flow chart describing an exemplary congestion control database maintenance process 600 incorporating features of the present invention and employed by the communication server 300 shown in FIG. 3. As previously indicated, the congestion control database maintenance process 600 records reported delay information received from the packet phone adapters (PPAs) 200 in the congestion control database 500.

10 As shown in FIG. 6, the congestion control database maintenance process 600 is initiated during step 610 upon receipt of a record from a packet phone adapter (PPA) 200. The congestion control database maintenance process 600 then evaluates the received record and sets the congestion indicator (CI) flag in the corresponding entry of the congestion control database 500 during step 620 if the record indicates that the packet phone adapter (PPA) 200 experienced a packet loss of more than five percent (5%) or a packet delay of more than 150 milliseconds (msec). It is noted that the threshold values utilized during step 620 are merely for illustration and can be established experimentally. If the congestion control database maintenance process 600 sets the congestion indicator (CI) flag during step 620 it also resets the timer in the corresponding entry of the congestion control database 500 to a predefined value, such as three minutes. The timer ensures that the information about congestion is up to date. The choice of 3 minutes is motivated by a study about the congestion in typical WANs showing that the duration of congestion is in the order of minutes.

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Once a flag is set during step 620, the congestion control database maintenance process 600 will continuously decrease the timer during step 630 and perform a test during step 640 until the timer has expired. Once it is determined during step 640 that the timer has expired, then the congestion control database maintenance process 600 will reset the congestion indicator (CI) flag during step 650 and program control will terminate during step 660.

25 FIG. 7 is a flow chart describing an exemplary overload control process 700 incorporating features of the present invention and employed by the communication server 300 shown in FIG. 3. As previously indicated, the overload control process 700 processes each call set up request and determines if the requested path is congested. If the requested path is

congested, then the overload control process 700 will forward the call using the secondary network 120.

As shown in FIG. 7, the overload control process 700 is initiated during step 710 upon receipt of a new call request. In the example shown in FIG. 7, the call request is received 5 from a packet phone adapter (PPA) 200 at site 2 and has a destination at a packet phone adapter (PPA) 200 at site 3. The overload control process 700 then evaluates the corresponding entry in the congestion control database 500. In the example shown in FIG. 7, the entry (2, 3) is evaluated.

A test is then performed during step 730 to determine if the congestion indicator 10 (CI) flag in the entry is set to one, indicating congestion on the path through the primary network. If it is determined during step 730 that the congestion indicator (CI) flag in the entry is not set to one, there is no congestion on the path through the primary network, and the call is accepted and forwarded on the primary network, such as the WAN, during step 740.

If, however, it is determined during step 730 that the congestion indicator (CI) 15 flag in the entry is set to one, there is congestion on the path through the primary network, and the overload control process 700 declares congestion on the path during step 750. In addition, in one preferred implementation, the call is forwarded through the secondary network 120, such as the PSTN, rather than dropping the call. Program control then terminates.

It is to be understood that the embodiments and variations shown and described 20 herein are merely illustrative of the principles of this invention and that various modifications may be implemented by those skilled in the art without departing from the scope and spirit of the invention.

We claim:

1. An overload control method for use in a multi-branch Internet Protocol (IP)-based private branch exchange (PBX) system within a network environment having a primary network and at least one alternate network, said method comprising the steps of:

5 maintaining a congestion indicator status associated with each path in said primary network, said congestion indicator status indicating whether said path is congested and based on congestion data from at least one device that participated in a packet telephony communication;

10 receiving a call set up request from a source terminal;

determining if a primary path between said source terminal and a destination terminal is congested using said congestion indicator status; and

routing said call using said at least one alternate network if said primary path between said source terminal and a destination terminal is congested.

2. The method of claim 1, further comprising the step of setting a timer that will cause said congestion indicator flag to automatically expire after a predefined period of time.

3. The method of claim 2, wherein said timer expires after a period of time within which said congestion should have been alleviated.

4. A congestion management method for use in an Internet Protocol (IP)-based private branch exchange (PBX) system within a packet network environment, said method comprising the steps of:

25 receiving congestion data from at least one device that participated in a packet telephony communication;

determining if said congestion data indicates that a path associated with said packet telephony communication is congested; and

30 setting a congestion indicator flag associated with said path if said congestion data indicates that a path associated with said packet telephony communication is congested.

5. The method of claim 4, further comprising the step of setting a timer that will cause said congestion indicator flag to automatically expire after a predefined period of time.

5 6. The method of claim 5, wherein said timer expires after a period of time within which said congestion should have been alleviated.

7. A congestion management method for use by a packet phone adapter (PPA) in a packet network environment, said method comprising the steps of:

10 collecting congestion data associated with a packet telephony communication; determining if said packet telephony communication had a duration that exceeded a predefined threshold; and

15 reporting said congestion data to a centralized server that performs overload control, whereby said centralized server evaluates said congestion data to determine if a path associated with said packet telephony communication is congested.

20 8. The method of claim 7, further comprising the step of setting a timer that will cause said congestion data to automatically expire after a predefined period of time.

25 9. The method of claim 8, wherein said timer expires after a period of time within which said congestion should have been alleviated.

10. A congestion manager for use in an Internet Protocol (IP)-based private branch exchange (PBX) system within a packet network environment, comprising:

25 a memory for storing computer readable code; and  
a processor operatively coupled to said memory, said processor configured to:  
receive congestion data from at least one device that participated in a packet telephony communication;  
determine if said congestion data indicates that a path associated with said packet telephony communication is congested; and

set a congestion indicator flag associated with said path if said congestion data indicates that a path associated with said packet telephony communication is congested.

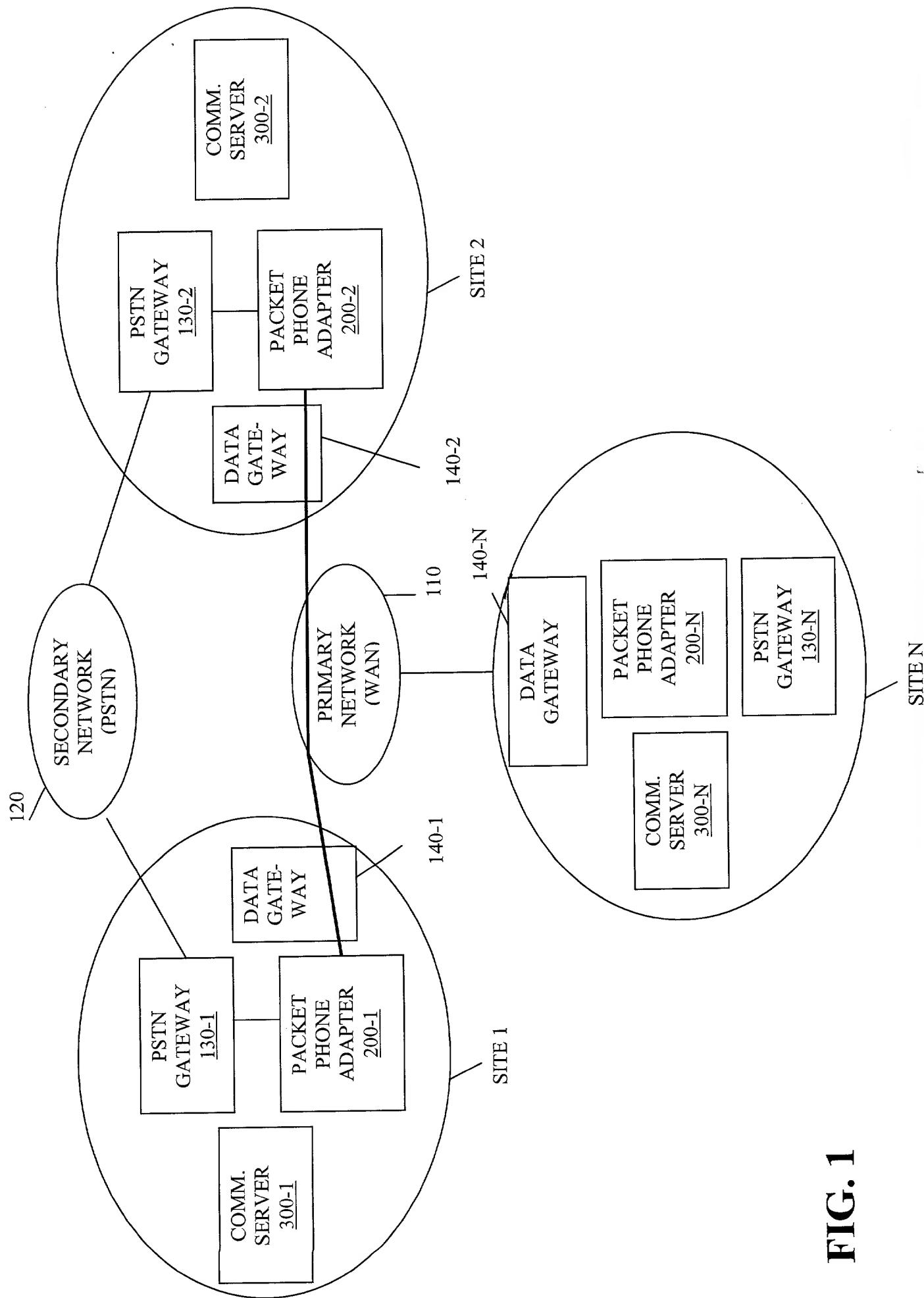
11. The congestion manager of claim 10, wherein said processor is further configured to maintain a timer that will cause said congestion indicator flag to automatically expire after a predefined period of time.
12. The congestion manager of claim 11, wherein said timer expires after a period of time within which said congestion should have been alleviated.

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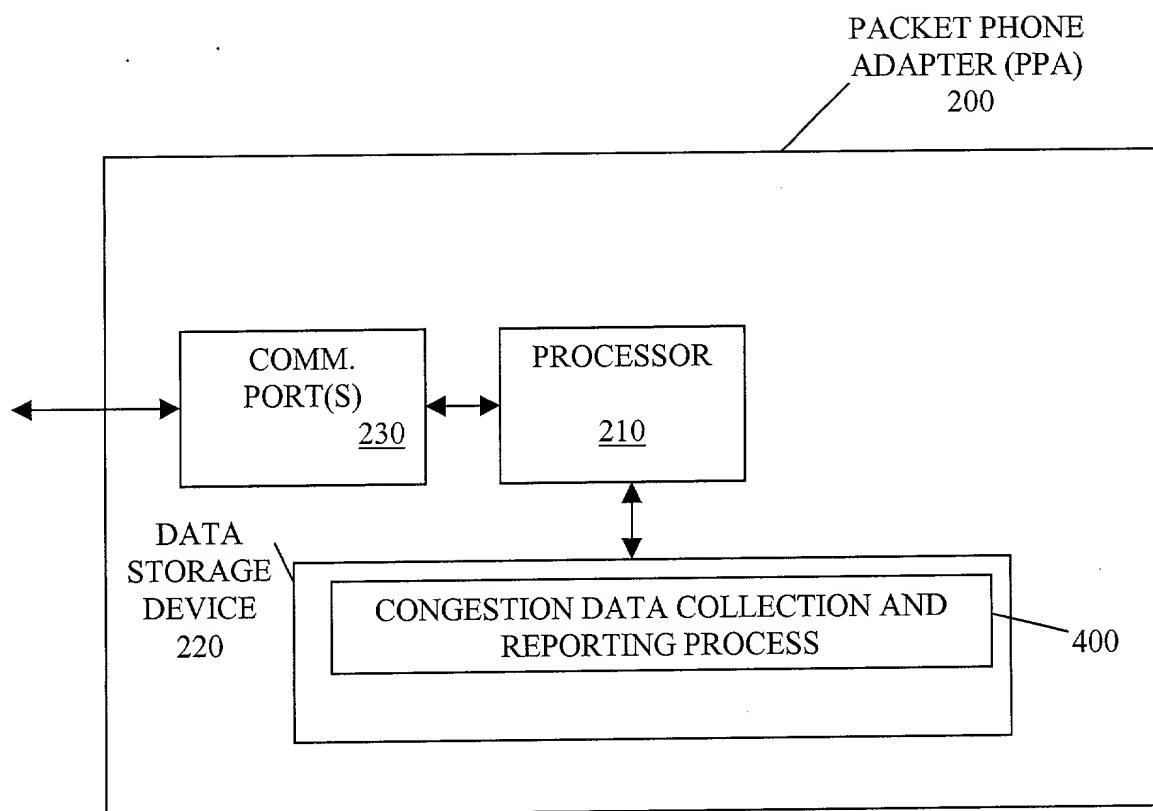
## ABSTRACT

A method and apparatus are disclosed for congestion management in a multi-branch Internet Protocol (IP)-based private branch exchange (PBX) switch. The multi-branch IP-based PBX switch is interconnected through (i) a packet network referred to as the primary network, such as a wide area network (WAN), and (ii) an alternate network, such as the public switched telephone network (PSTN)., 5 Packet phone adapters (PPAs) associated with each packet telephone unit monitor packet telephone calls and report delay information to communication servers. The communication server can reroute the packet telephony calls through the secondary network upon detection of congestion in the underlying primary network, thereby preserving voice quality. The packet phone adapter (PPA) will discard records collected from calls whose duration is below a minimum value, to ensure reliable congestion information. Each communication server records reported voice quality of service information in a congestion control database. An overload control process processes each call set up request and determines 10 if the requested path is congested. If a requested path is congested, then the overload control process may forward the call using the secondary network.

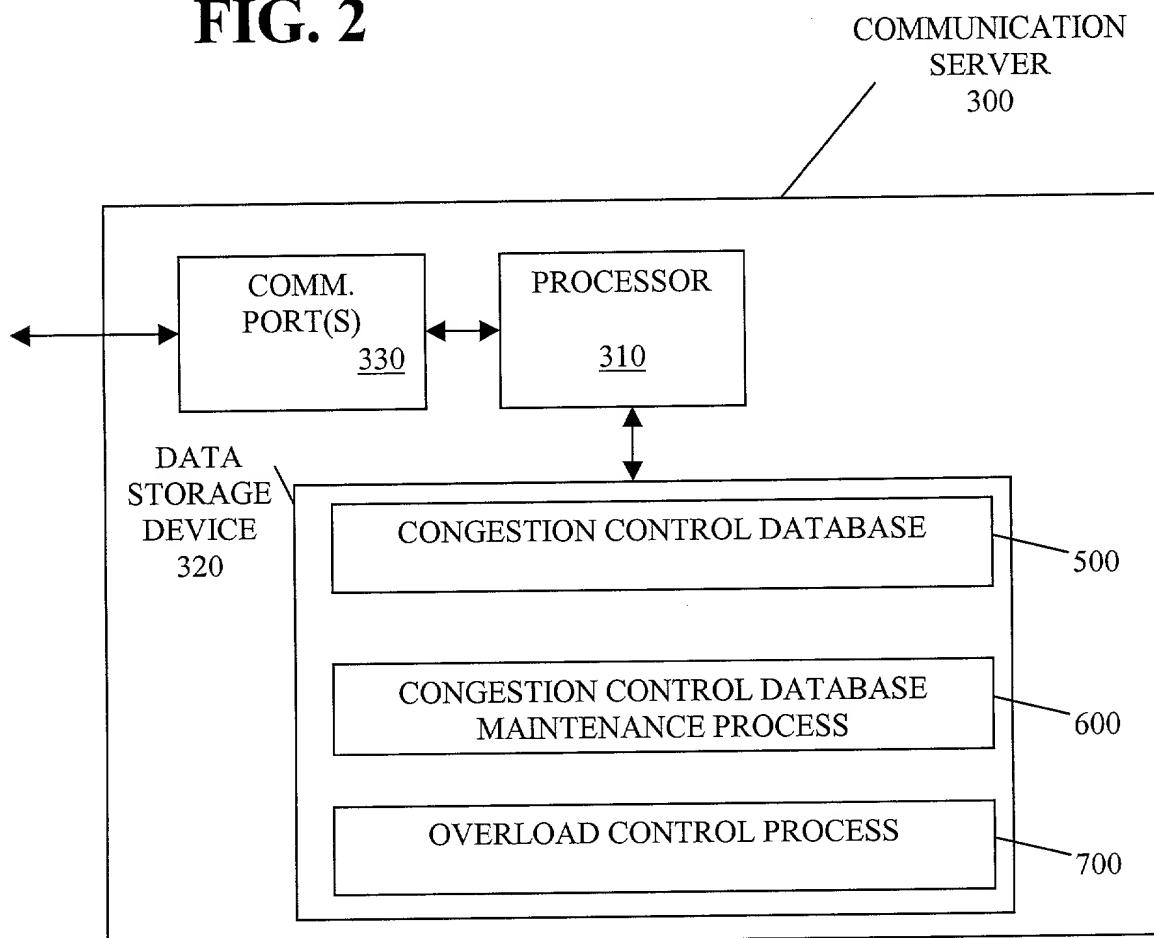
1200-393.app



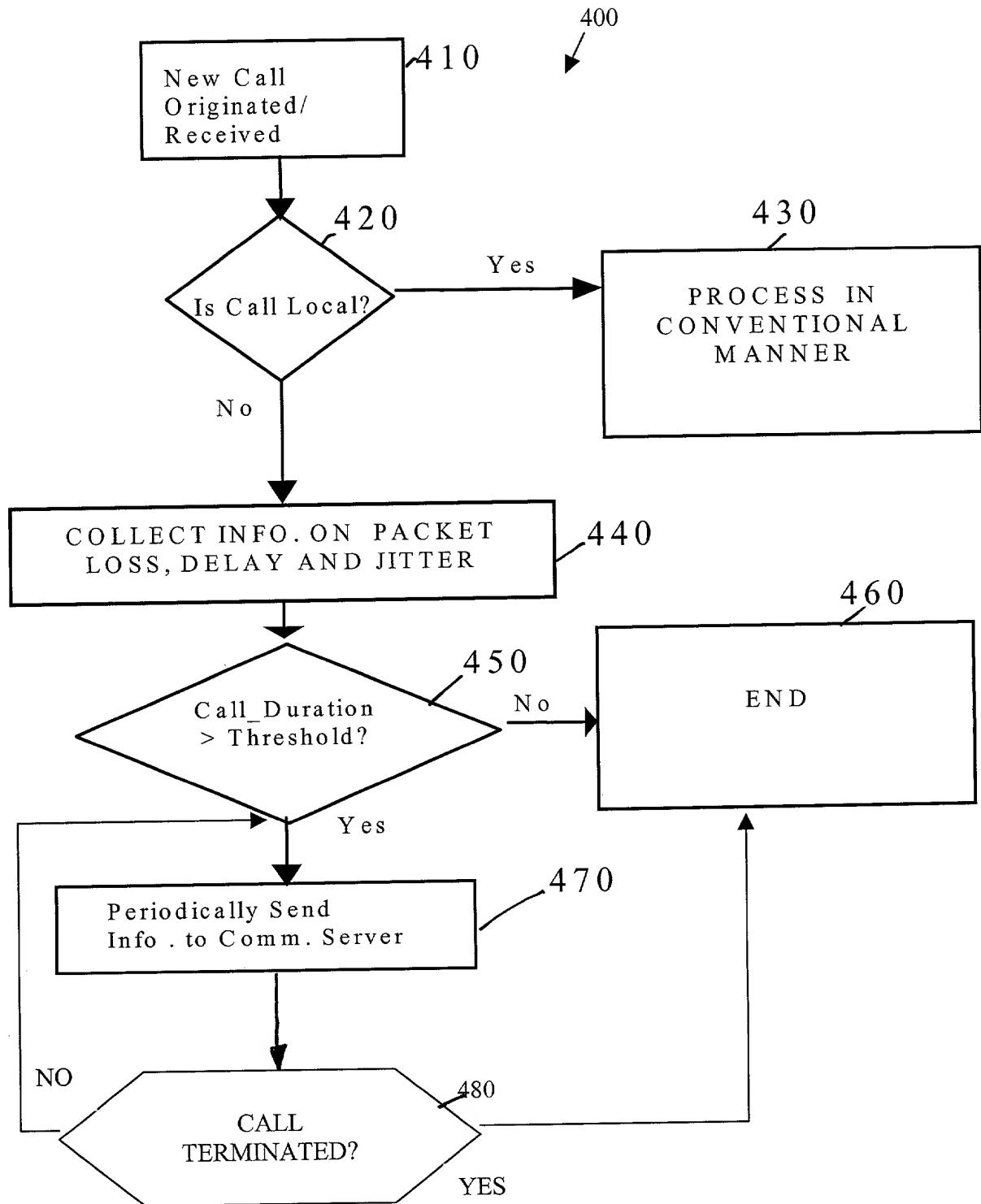
**FIG. 1**



**FIG. 2**



**FIG. 3**

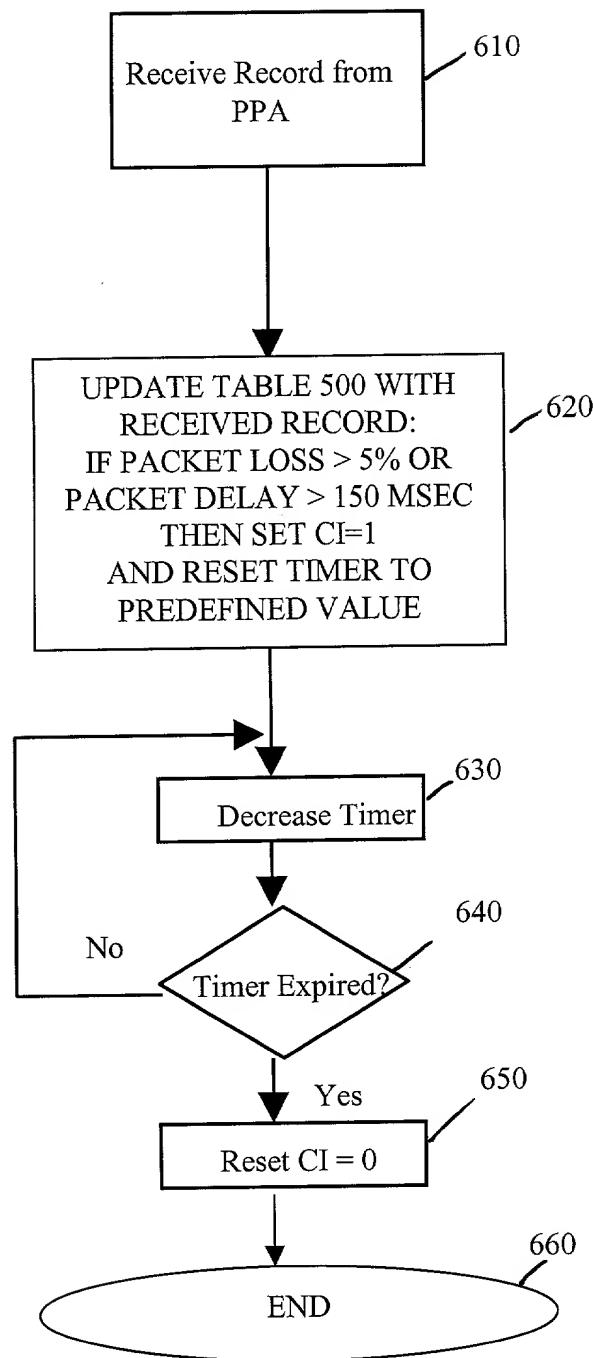


**FIG. 4**

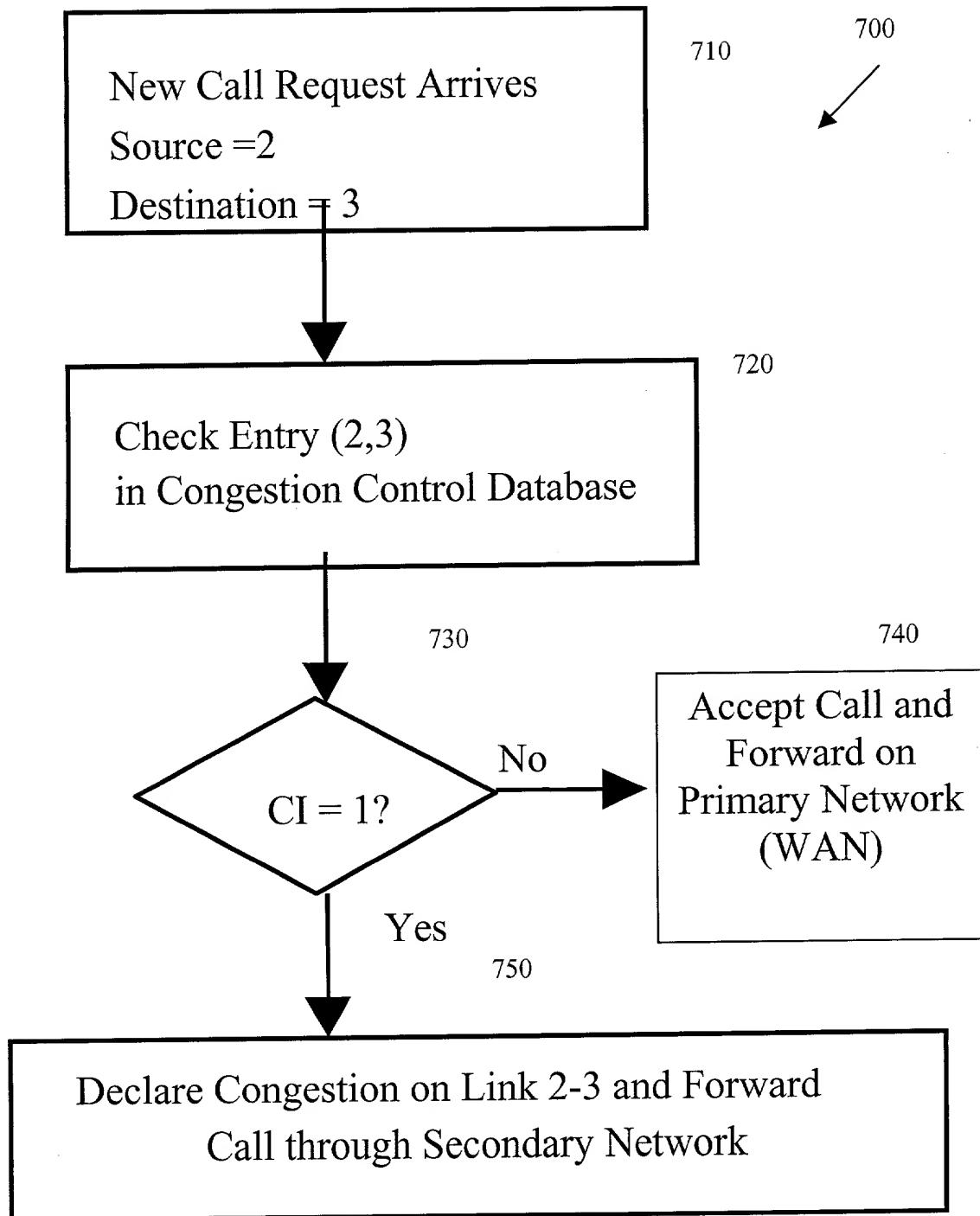
CONGESTION CONTROL DATABASE 500

TO\FROM	SITE 1	SITE 2	...	SITE N
SITE 1	TIMER	TIMER		TIMER=3M
	CI	CI		CI=1
SITE 2	TIMER	TIMER		TIMER
	CI	CI		CI
...				
SITE N	TIMER=3M	TIMER=1M		TIMER
	CI=1	CI=1		CI

**FIG. 5**



**FIG. 6**



**FIG. 7**

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

Declaration and Power of Attorney

As the below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe I am the original, first and joint inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled **METHOD AND APPARATUS FOR OVERLOAD CONTROL IN MULTI-BRANCH PACKET NETWORKS**, the specification of which is attached hereto.

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by an amendment, if any, specifically referred to in this oath or declaration.

I acknowledge the duty to disclose all information known to me which is material to patentability as defined in Title 37, Code of Federal Regulations, 1.56.

I hereby claim foreign priority benefits under Title 35, United States Code, 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

None

I hereby claim the benefit under Title 35, United States Code, 119(e) of any United States provisional application(s) listed below:

None

I hereby claim the benefit under Title 35, United States Code, 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, 112, I acknowledge the duty to disclose all information known to me to be material to patentability as defined in Title 37, Code of Federal Regulations, 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

None

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

I hereby appoint the following attorney(s) with full power of substitution and revocation, to prosecute said application, to make alterations and amendments therein, to receive the patent, and to transact all business in the Patent and Trademark Office connected therewith:

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I hereby appoint the attorneys on ATTACHMENT A as associate attorneys in the aforementioned application, with full power solely to prosecute said application, to make alterations and amendments therein, to receive the patent, and to transact all business in the Patent and Trademark Office connected with the prosecution of said application. No other powers are granted to such associate attorneys and such associate attorneys are specifically denied any power of substitution or revocation.

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Full name of 2nd joint inventor: Wassim A. Matragi

Inventor's signature Wassim A. Matragi Date 19 Jan 2000

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**ATTACHMENT A**

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